

# How Do I Register and Log Into AWS Partner Central?

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Summary See this article for information and troubleshooting tips on registering and logging into AWS Partner Central.

## **How to register in AWS Partner Central:**

Register your company email address in AWS Partner Central using the AWS Partner Central registration form.

If you are registering your company's business domain for the first time in AWS Partner Central, you will be registering a company account and will simultaneously create the <u>Alliance Lead</u> user profile. Fill out the <u>AWS Partner registration form</u> with the company name, your business email (no personal email address may be used), and company information.

Any additional users who register with the same company email domain will create an individual AWS Partner Central user profile with your company's APN account. Please be sure to register with an email address that contains your company's domain (i.e. @companyname.com). Once you register in AWS Partner Central, you will be prompted to verify your email with a security code from apn-no-reply@amazon.com. Enter this code in your registration form to verify your AWS Partner Central account. You will not be able to register a personal email address (such as gmail, hotmail, outlook, edu) in the APN.

Please note that if multiple companies (such as parent and child companies) share the same business domain and register in the APN, they will still share one single APN account. Additional users who register with their company email address that contains the same domain will be linked to the same APN account.

If you are the Alliance Lead or Alliance Team user and need to add a new domain to your AWS Partner Central account to allow users to register with your company instead, please contact the APN Support team through <u>Support Center</u>.

### Not receiving the verification code?

If you did not receive the verification code after registering in AWS Partner Central, please check the following:

Article Details

- Generic Domain: AWS Partner Central is for exclusive use of AWS Partners, and all accounts registered in AWS Partner Central must be under email addresses with unique business domains. If your company registered with a personal email address(e.g., @gmail, @hotmail, @edu), you will need to re-register with your company's unique domain. Please <u>register</u> with your company's business email address.
- Company is an existing AWS Partner: If your company is already registered with APN, you will use the same registration form to create an individual user profile. To create an individual login under your company's account, please <u>register</u> your business email address.
- SPAM Filter: If your company registered in APN and didn't receive the security code via email, please check your spam folder.
- Blocked Emails: If you are still not receiving these emails and they are not in your SPAM folder, it could be likely that your company is blocking these emails. Please check with your company's network administrator to ensure that the security code emails are not blocked.

### How to reset your AWS Partner Central password

Visit the <u>Forgot Your Password</u> page and request a password reset email. *Please note, you will first need to be registered in AWS Partner Central to reset your password.* 

#### Login troubleshooting:

- On the <u>AWS Partner Central login page</u>, make sure there are no leading or trailing spaces on your email or password
- Reset your password by requesting a <u>password reset email</u>
- If you are logged in to AWS Partner Central and are having trouble accessing or creating an AWS Training account (EX: "It looks like you are accessing our system for the first time. ... An account already exists with this email address..."), Contact the Training Team <a href="here">here</a>
- If you did not receive a verification code after registering in APN, please check your SPAM folder and/or have your company's network administrator ensure that they are not blocking these emails

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